

# **WIFA cancellation form**

If you want to cancel the contract, please fill out this form and send it back.to us.

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То		
Schuhfabrik Franz Wittmann & Co Gese	llschaft m.b.H.	
Sobotgasse 10 A-1230 Wien		
Fax: +4314802503		
E-Mail: office@wifa.at		
I / we hereby cancel the contract concluded following service:	by me / us for the purchase of the following goods / the provision of t	the
Ordered on:	Received at:	
Name of the consumer (s):		
Address of the consumer (s)		
Street / number / stairs:		
Postcode / city:		
Country:		
Date:		

Signature of the consumer (s) (only for notification on paper)

#### WIFA cancellation terms



# You have the right to withdraw from this contract within fourteen days without giving any reason.

The cancellation period is fourteen days from the date on which you or a third party named by you, who is not the carrier, has taken possession of the goods.

To exercise your right of withdrawal, you must contact us,

WIFA - Schuhfabrik Franz Wittmann & Co Gesellschaft m.b.H. Sobotaasse 7, A-1230 Wien office@wifa.at Telefon: +43 1 486 33 12 Telefax: +43 1 480 25 03

by means of a clear statement (such as a letter sent by post, fax or e-mail) of your decision to withdraw from this contract.

In order to maintain the cancellation period, it is sufficient for you to send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

## Consequences of the cancellation

In case of the cancellation of the contract, we have to repay immediately and at the latest within fourteen days from the date on which the notification of your revocation of this contract has reached us, all payments we have received from you, including delivery charges (except for the additional costs arising from choosing a different delivery method than the most favorable standard delivery we offer). For this repayment, we will use the same payment method as you used in the original transaction, unless expressly agreed otherwise with you; in no case will you be charged for this repayment fees. We may refuse repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier. You must return the goods to us immediately and in any event not later than fourteen days from the date on which you inform us of the cancellation of this contract. The deadline is met if you send the goods before the deadline of fourteen days.

We bear the cost of returning the goods.

You only have to pay for a possible loss in value of the goods, if this loss of value is due to a handling that is not necessary for the examination of the nature, characteristics and functioning of the goods.

### **Exclusion of the right of withdrawal**

The right of withdrawal does not apply to contracts for the supply of goods that are not prefabricated and for the manufacture of which an individual selection or determination by the consumer is decisive or which are clearly tailored to the personal needs of the consumer.